**Lacosamide Oral Solution, USP, 10mg/mL, 200 mL Class II - Retail Level Recall - CUSTOMER CARE TALK TRACK**

**Background Information:** NCQA made an update to their standard requesting communication be sent to members and prescribers affected by any recall classified as a Class II by the FDA except for wholesale level recalls. Communication is being sent to members and prescribers of NCQA delegated clients to inform them of the limited recall. **The distributor is not requiring any action on the part of consumers for these recalls.**

**This recall affects NDC # 60505-0405-04 and lot # TZ5589 exp. 01/31/2026.**

**Customer Care Talk Track:**

\*\* Please ensure to disposition all recall calls to code “**1116**” \*\*

|  |  |  |
| --- | --- | --- |
| **Q#** | **Question** | **Answer** |
| **1** | **Why did I receive a recall notice?** | Our records indicate that you may have recently received a prescription for a product affected by a limited recall from your retail pharmacy.  For more information, call the manufacturer listed on the letter or visit their website. You may also call the United States Food and Drug Administration (FDA) toll-free at 1‑888‑INFO-FDA (1‑888-463-6332) or visit [www.fda.gov](http://www.fda.gov). |
| **2** | **May I return the rest of the recalled product that I have?** | The distributor is not requiring any action on the part of consumers for these recalls. |
| **3** | **Should I stop using the recalled product?** | Please contact your prescriber with any questions or concerns about this recall or your use of the product. |

Additional Information:

Event Details

**Event ID:**

96953

**Voluntary / Mandated:**

Voluntary: Firm initiated

**Product Type:**

Drugs

**Initial Firm Notification of Consignee or Public:**

Two or more of the following: Email, Fax, Letter, Press Release, Telephone, Visit

**Status:**

Ongoing

**Distribution Pattern:**

US Nationwide.

**Recalling Firm:**

Apotex Corp.  
2400 N Commerce Pkwy Ste 400  
Weston, FL 33326-3253  
United States

**Press Release URL(s):**

Press Release Not Issued For This Recall

**Recall Initiation Date:**

5/28/2025

**Center Classification Date:**

6/3/2025

**Date Terminated:**

N/A

**\*N/A -***Not Available*

Product Details

| **#** | **Product Description** | **Recall Number** | **Classification** | **Code Information** | **Product Quantity** | **Reason for Recall** |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | Lacosamide Oral Solution, USP, 10 mg/mL, 200 mL, Rx Only, Manufactured by: Apotex Inc., Toronto, Ontario, Canada M9L 1T9, Manufactured for: Apotex Corp., Weston FL 33326, NDC 60505-0405-4 | D-0457-2025 | Class II | Batch # TZ5589, Exp Date: 01/31/2026 | 20,648 bottles | Defective Container: This recall is being initiated due to a leaking unit stored horizontally. |

Update History

**There is no history available for products in this event**

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